

# Addendum by the SNP Group

## Governance, Risk & Best Value Committee

20 February 2024

### Item 8.3 Internal Audit Update Report: Quarter 3 2023/24

One: Notes the shocking findings from the audit into Supplier and Contract Management, noting particular concerns around the designation of over £91m of 'non-contract spend', and the failure to carry out compliance, insurance and PVG checks.

Agrees to receive a report in three cycles which sets out:

- A) Which Directorates/Service Areas are responsible for the top ten highest levels of spend where there are contracts classed as 'non contract spend' and not managed in line with contract standing orders
- B) Which Directorates/Service Areas have the top ten highest number of contracts where there has been a failure to carry out PVG, insurance and compliance checks
- C) Which Directorates/Service Areas have the top ten highest number of contracts where there is no named contract manager, or the wrong contract manager is named
- D) Which Directorates/Service Areas have the top ten highest number of contracts that have not been entered into the contract register

Agrees that this report will set out the reasons why there has been a failure of contract management and what specific actions are being taken in those service areas to bring contract management back in line with standing orders;

Agrees this report will set out the risks associated with the failures in contract management, particularly whether any children and young people or vulnerable adults have been put at risk, alongside financial and other risks;

Agrees this report will be referred to all executive committees who are responsible for any service area covered by the above request;

Agrees that a further audit of contract management will be carried out in two years' time.

Two: Notes the audit for Repairs Right First Time which includes the admission that the council has been providing incorrect information to the Housing Regulator;

Further notes a significant lack of processes and procedures to manage internal and contractor performance, check the quality of repairs, manage stock, approve invoices above the tolerance threshold or check completion of works; and that the lack of process puts the HRA at considerable risk of financial mismanagement and fraud alongside contributing to the poor service that many tenants report to us;

Agrees that this audit, alongside the previous audit on Mixed Tenure Repairs and the audit on Damp and Mould are referred to the Housing, Homelessness and Fair Work committee with a recommendation that monitoring of the audit management actions are included in their Housing Service Improvement Plan in order for them to monitor the aspects which include securing best value for the HRA and improving services for tenants.

**Moved by Councillor Kate Campbell**  
**Seconded by Councillor**